

**A PROJECT REPORT
ON
"A STUDY OF CUSTOMER SATISFACTION ON
AIRTEL SERVICES"**

In the partial fulfillment of the requirement for the degree of
master of commerce (M.com)
Session (2023-2025)



SUBMITTED TO:
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Dept. of commerce

SUBMITTED BY:
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Semester: M.Com IV Sem

**GOVT. P.G. COLLEGE NAGROTA BAGWAN
(DEPARTMENT OF MASTER OF COMMERCE)
SESSION 2023-2025**



CERTIFICATE

This is to certify that this project titled "A Study of Customer Satisfaction on AIRTEL Service" is submitted in partial fulfillment of the requirement for the Degree of masters of Commerce at the Govt. PG College Nagrota Bagwan by Neetu Choudhary, Univ. Roll No. 35232200023 has been executed under my supervision and guidance. Data reported is original to the best of my knowledge.


SIGNATURE

Dr. Rajeev Kumar
Department. of Commerce

DECLARATION

I undersigned that I am a student of M.com 4TH Semester declare that I have done the project on **"A Study of Customer Satisfaction on AIRTEL Service"** has been personally done by me under the guidance of Dr. Rajeev kumar in partial fulfillment of M.com degree during de academic year-2025.

All the data represented in this project is true & correct to the best of my knowledge & belief.

I also declare that this project report is my own preparation and not copied from anywhere else.

Neeetu choudhary
Signature